

LANsense Software

LANSENSE ANNUAL MAINTENANCE

Aginode Ref: N874.MAIN01

Annual Maintenance Service

The Annual Maintenance and support include:

- I. Access to the LANsense Support team.
- II. Free software upgrades and updates (at least one release a year)
- III. Ability to download bug fixing releases.
- IV. Online support through telephone calls and the Internet.

Software System Requirements

Server Software Requirements

- Microsoft Windows 2012 Server R2 (UK English) or above (Server 2008 also supported for existing customers)
- Microsoft SQL Server (Standard Edition) 2012 (UK English) or above (2008 also supported), appropriate licenses
- Microsoft .NET framework version 4.x
- Microsoft IIS (Internet Information Services.) version 7 and above
- Optional - VMWARE Workstation 15v Player only required for LANsense Active Discovery

Server Hardware Requirements

- Dedicated Server
- Quad Core 3.1Ghz or faster with Virtualization Technology (VT)
- 16Gb RAM
- Fast network connection. Gigabit preferred.
- 1TB disk space (Fast drives) (2Gb must be available always to allow for transaction files)

Remote Access preferable for support

The diagram illustrates two main processes. The top process shows a smartphone on the left and a tablet on the right, connected by a horizontal line. Below them is the text 'Share your network documentation'. The bottom process shows two laptops, one on the left and one on the right, connected by a horizontal line. Below the left laptop is the text 'Map end-to-end circuits to locations', and below the right laptop is the text 'Optimise your port utilisation'. Below the entire diagram is a box with the heading 'STANDARDS' and the text 'Aginode specification'.

All drawings, designs, specifications, plans and particulars of weights, size and dimensions contained in the technical or commercial documentation of Aginode is indicative only and shall not be binding on Aginode or be treated as constituting a representation on the part of Aginode.

LANsense Annual Maintenance

Characteristics

Usage characteristics

Number of ports

1

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